

Occupational Therapy and Technology Service

Performing Well in 2012-13

Occupational Therapy Service

- Carried out **3287** assessments
- Provided **1340** occupational therapy self selection provisions without the need for an assessment
- Waiting time for an assessment reduced from 12 weeks to **3 weeks** with the average time less than **1 week**.
- Arranged adaptations to all property types in West Lothian including:-
333 large adaptations such as wet floor disability showers to improve independence in personal care
2186 small adaptations such as handrails to reduce the risk of falls.
- Provided **342** large equipment provisions including ramps and stairlifts to allow safe access into and around the house
- In our annual customer survey **95%** found the service easy to access and **96%** of respondents rated the service as good or excellent.

The Community Equipment Store

- Delivered **20,132** equipment stock items working with **10,215** customers
- **76%** of equipment was delivered within **3** days
- **60%** equipment was cleaned and reissued higher than the target of 40%
- Contributed towards early hospital discharge of patients with **1250** two man deliveries for essential equipment such as hospital beds
- Provided a continence service for **3836** service users, an increase of **5%**, with **3031** in the community, **664** in private care homes and **141** in WLC care homes.
- Refurbished the Community Equipment Store reception and office to give an improved working environment for staff and a fresher more modern area for service users.

Keeping people at home longer and promoting safety and independence

Please see the following websites : www.westlothian.gov.uk or www.westlothianchcp.org.uk

To make a referral: telephone 01506 775666

For further information about our service please contact Anne Sherriff, Group Manager 01506 775666